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## **Project Overview**

Process skills are important components of the learning environment, especially those utilizing active-learning techniques that require higher order thinking skills and peer interaction during class activities. These are also the skills that employers often cite as desirable in new hires, even valuing them over technical knowledge related to the job. Helping students develop and improve these skills has important implications for learning and preparing students for post-college careers.



The ELIPSS Project has developed a series of rubrics to assess a suite of process skills through student written work and group interactions.<sup>1,2</sup> Traditional analytic rubrics were created to assess the eight process skills pictured above. These rubrics have been tested in a variety of STEM classrooms and are available on the ELIPSS project website.



Analytic style rubric for assessing Information Processing

After using the analytic rubrics, users struggled to find strategies that provided students with feedback and encouragement to improve. This led to the development of novel feedback style rubrics, which could provide students with actionable feedback for improving their process skills (see center top image)<sup>3</sup>.

Feedback is one of the most effective means of improving student achievement. Research demonstrates that students value developmental feedback that helps them identify strategies to improve.<sup>4</sup> When using rubrics, the inclusion of improvement information in addition to performance evaluation leads to better performance and enables students to more accurately self-assess their own performance.<sup>5</sup>

### References

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## Strategies for Facilitating and Assessing Process Skills

Suzanne Ruder<sup>†</sup>, Juliette Lantz <sup>‡</sup>, Renée Cole<sup>\*</sup>

<sup>†</sup>Virginia Commonwealth University <sup>‡</sup>Drew University, , <sup>\*</sup>University of Iowa



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Digital version of the Feedback Rubric for Information Processing, that is used in Google Sheets to evaluate student group activity during class.



General Chemistry course (180 – 240 students). Students reported their rubric ratings using clickers and results were discussed with the whole class.

**Christopher Bauer** Professor Chemistry University of New Hampshire



and course assistants during class work. lill Guerra Preceptor Mathematics Harvard University

Introductory Calculus course

(35 students). Laminated

rubrics at each table were

completed by the instructor



## Videos

Watch videos of instructors explaining their strategies for using the rubrics in their classes



**Definitions** outline the measurable objectives of each category for a particular process skill.

**Observable characteristics:** provide the rater with easily identifiable behaviors that they can utilize to make an accurate rating, and inform the student of positive behaviors that they engaged in.

**Numerical scale** with definition modifiers provides performance rating in the skill category.

**Suggestions for improvement:** provide actionable feedback for students and guidance for more detailed, content relevant feedback.

**Comments section**: allows raters to provide more detailed feedback on the skill in the context of the specific task.

"For me, I can see that the process skills are being emphasized and they're foregrounded in the minds of students and instructional assistants, because there's something explicitly being observed and discussed here. And then I think students also appreciated that there are tangible, actionable items to improve, and the instructional assistants reported that the feedback rubrics were really helpful in guiding them toward a productive conversation with students. Jumping in and even just trying one rubric once can be a very powerful experience...even if it is not perfectly implemented the first time, I think it will still be beneficial and it will still be an interesting and useful experience." Stanley Lo on using the ELIPSS rubrics in his classes.

"That (written communication) rubric gave students a lot of structure and it made their feedback about written communication a lot more specific. It also allows me to give students specific feedback about their writing as well and to talk about how to improve... Before I started doing this peer review assignment several years ago, I used to be very frustrated about how bad the submitted proposals were, and I was very unmotivated to read them, but now I actually really enjoy reading them, and the writing quality is much better, so I can focus on whether the ideas of what the students would like to do are appropriate for the course." Chris Mayfield, on using the written communication rubric as part of a peer review and faculty review process of student written proposals.

# courses.

## Implementation Strategies for Rubric Usage in a Variety of Course Settings

Anatomy & Physiology course (100 – 110 students). A rubric was applied to a video recorded during class teamwork then feedback provided to the whole class.

Patrick Brown **Associate Professor** Health Sciences East Tennessee State Univ

General Chemistry course and lab (20 – 50 students). Evidence for team development was submitted through an LMS survey; grading rubrics used in lab incorporated segments of ELIPSS rubrics

Teresa Bixby Associate Professor Chemistry Lewis University

Introductory Biology lab (25 students). Students received feedback from instructional assistants on interpersonal and teamwork skills as they wrote a research proposal.

Stanley Lo Associate Professor Cell & Developmental Biology UC San Diego



Database Systems Computer Science course (25-30 students). Rubrics were used for a peer review process on a semesterlong team proposal project, followed by instructor feedback.

Chris Mayfield Associate Professor **Computer Science** James Madison University

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## **Instructor Comments on Rubric** Implementation

"We've had students who go for job interviews or medical school interviews, and they're actually asked about problems solving or critical thinking. And they've come back and told me 'Gosh, I knew exactly what to share because I just did this in Chem 107 when I was filling out my process skills rubric'...and that's obviously a great joy when you see how students see that something is so relevant to their lives." **Rebecca Sansom** on using ELIPSS rubrics in her



Advanced Undergraduate Chemistry course (20 students). Students completed rubrics as part of the reports required for their respective roles.

Caryl Fish Professor **Interdisciplinary Science** Saint Vincent College



General Chemistry laboratory (120 students). Students were prompted to think about skills. They self-assessed and received feedback through LMS.

Rebecca Sansom Associate Professor Chemistry & Biochemistry Brigham Young Univ



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